



وزارة الداخلية
MINISTRY OF INTERIOR



Enjoy Bukhoor and stay protected with Hassantuk

The Smartest Fire Alarm System for your Villa



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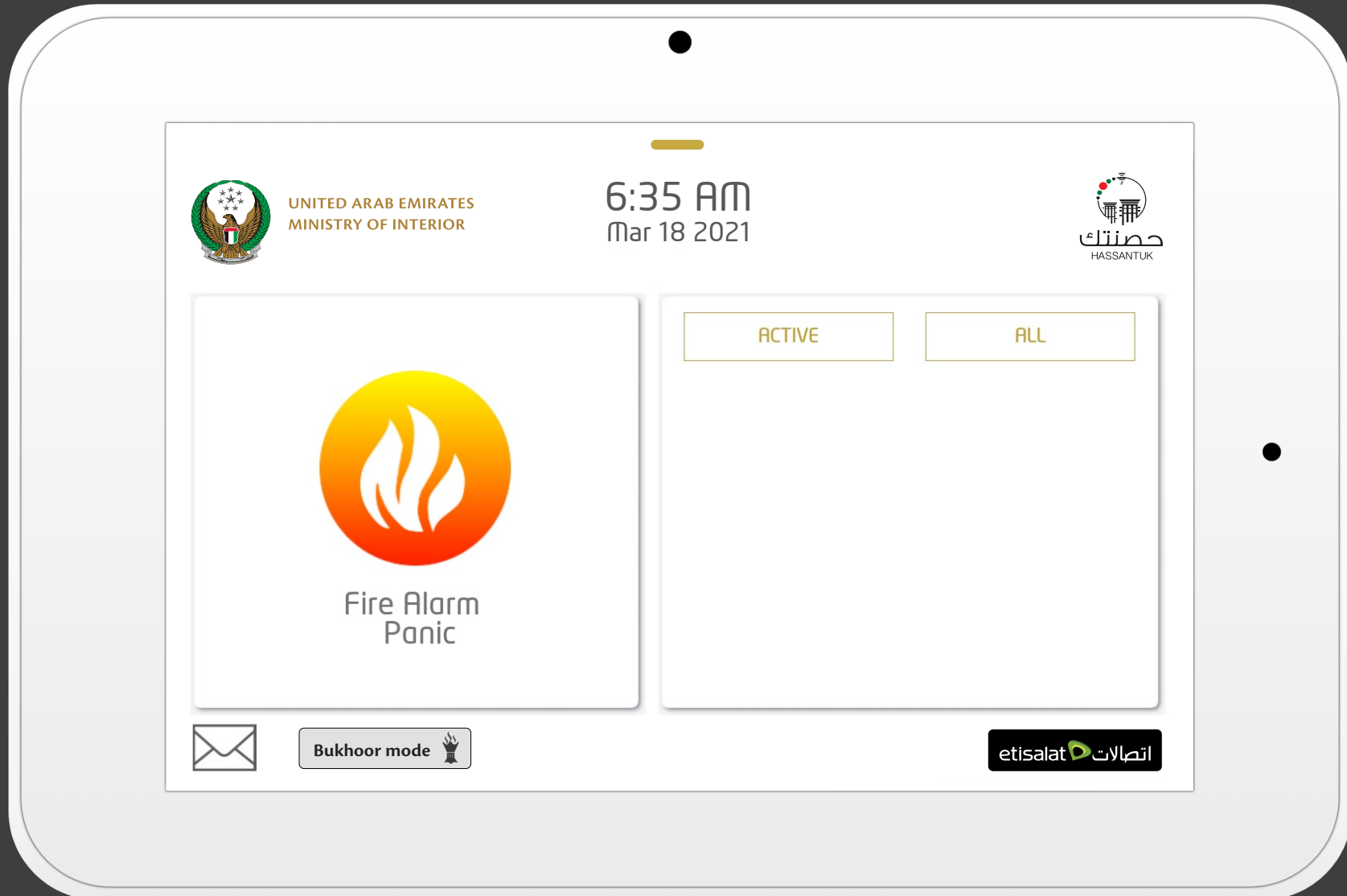
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Introduction

**Hasantuk service has launched a new feature
to allow its customer to pause the system
temporarily while enjoying Bukhoor.**

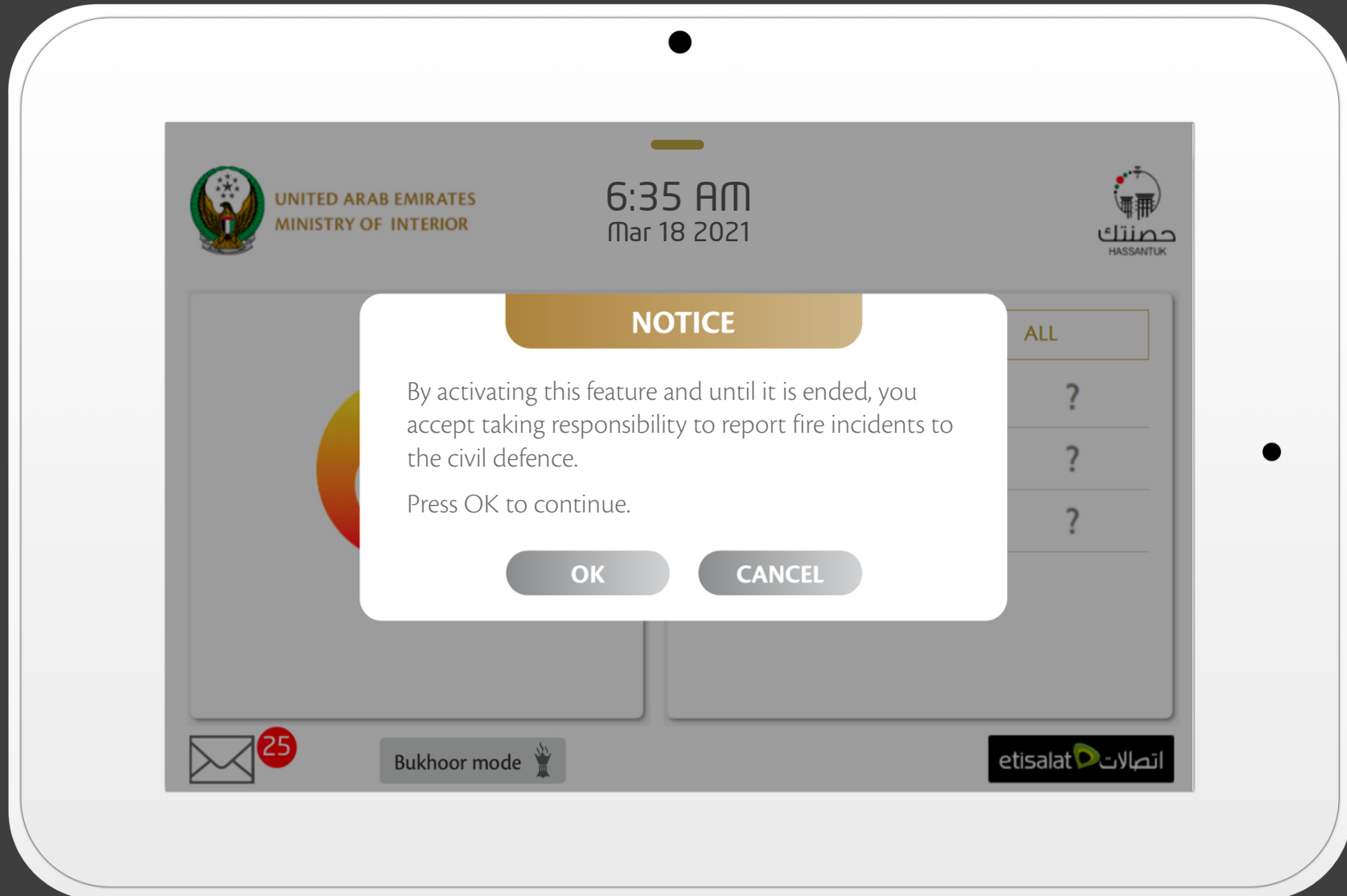
Step 1

To activate the Bukhoor mode, press the icon < **Bukhoor mode** > on the ATE panel.



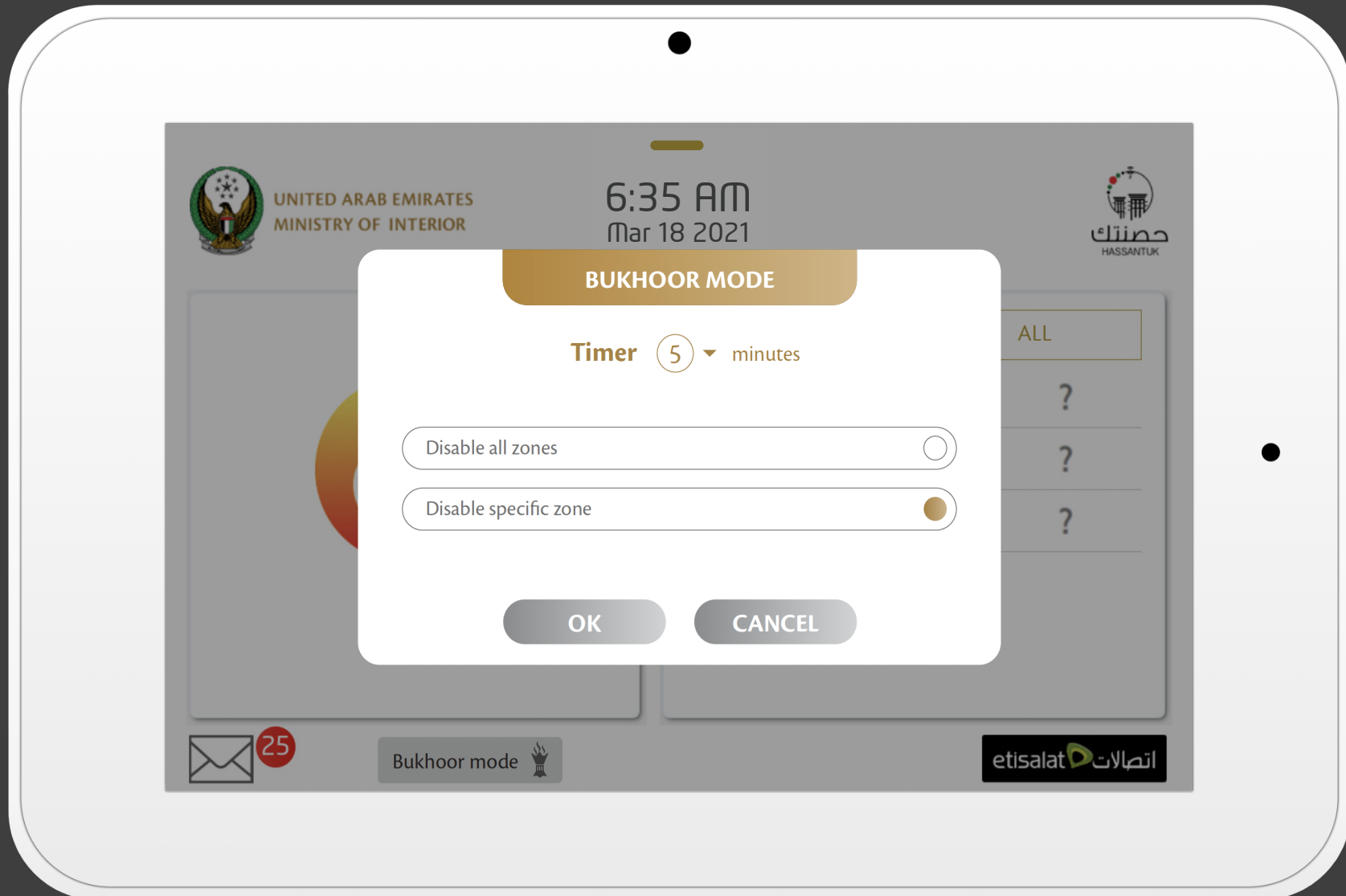
Step 2

Screen alert message appears <By activating this feature you accept taking full responsibility>. Press "OK" to confirm.



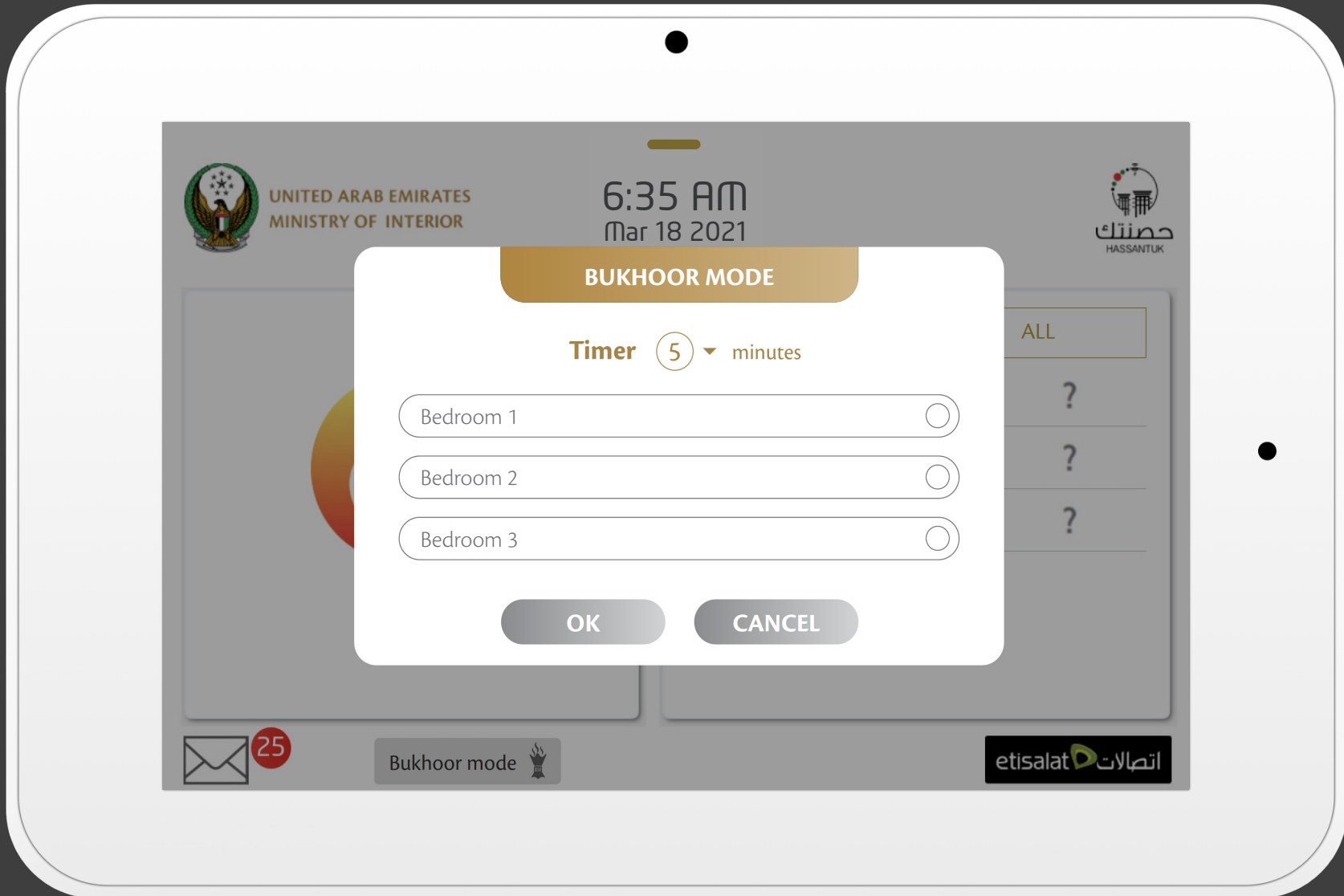
Step 3

Choose between “**Disable all zones**” to disable all home sensors or “**Disable specific zone**” to select zones from the list. Press **OK**.



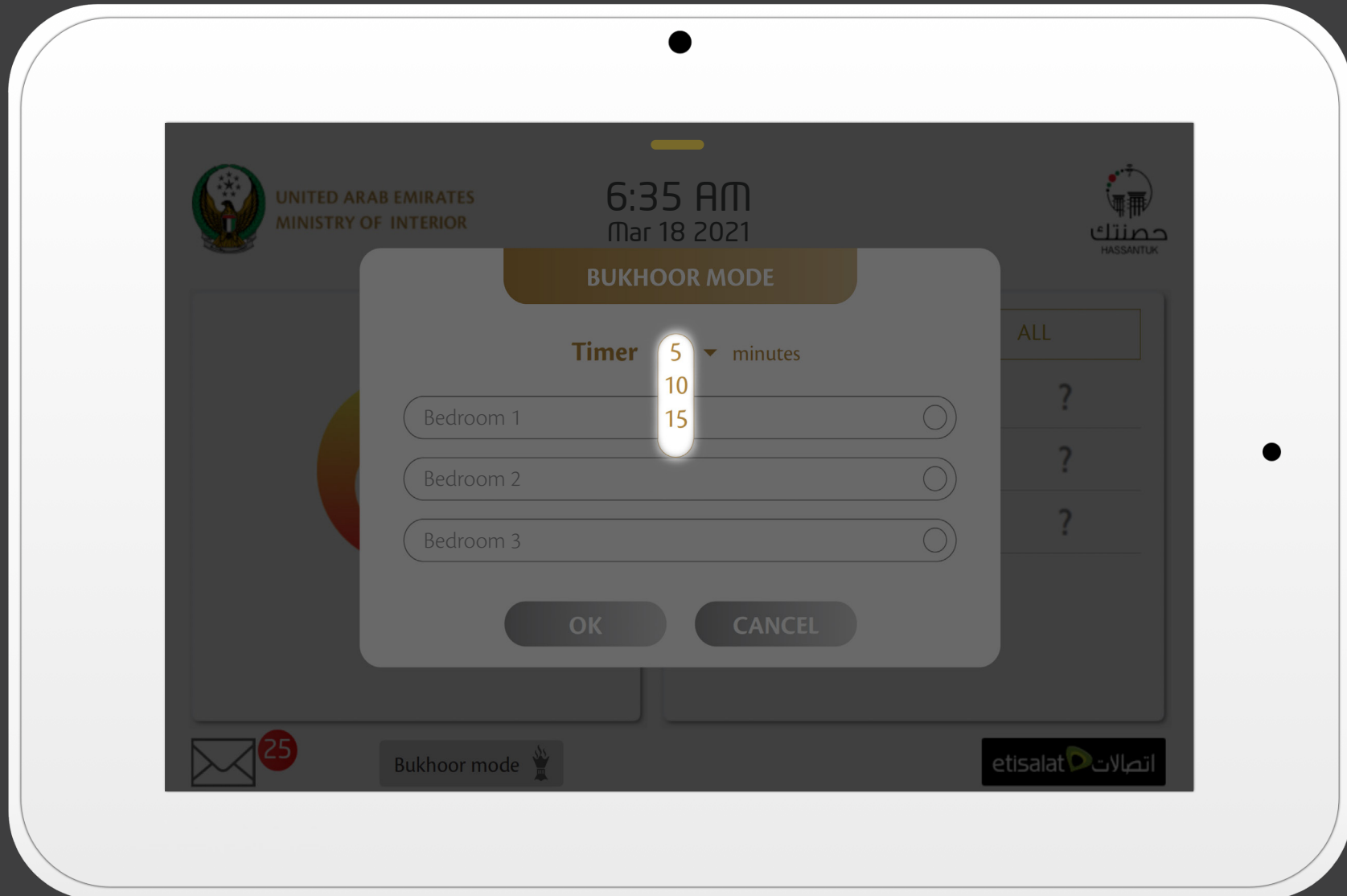
Step 4

Choose your zone between <Bedroom 1 - Bedroom 2 - Bedroom 3>.



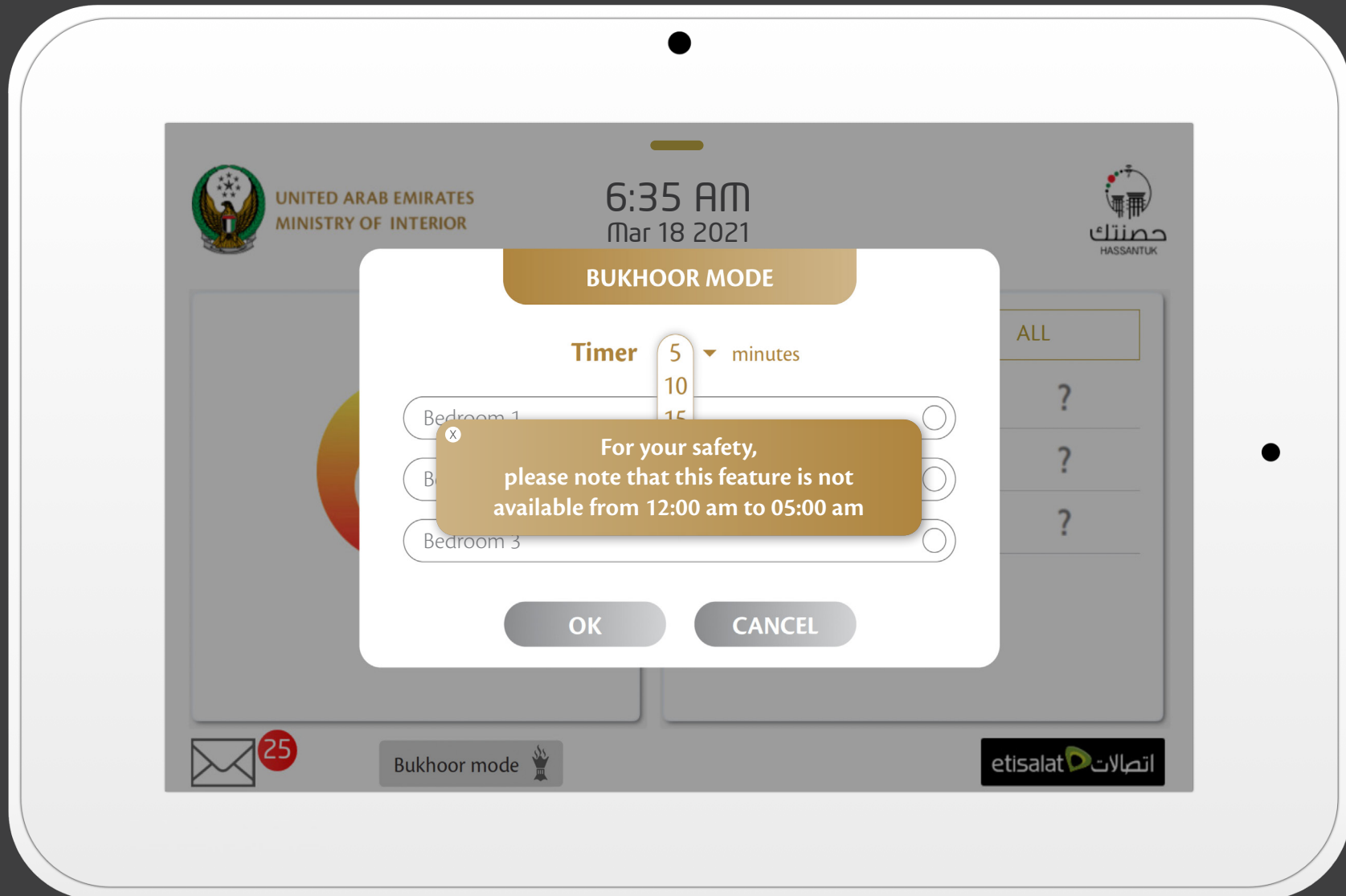
Step 5

Select the pause period <5 – 10 – 15 minutes>.



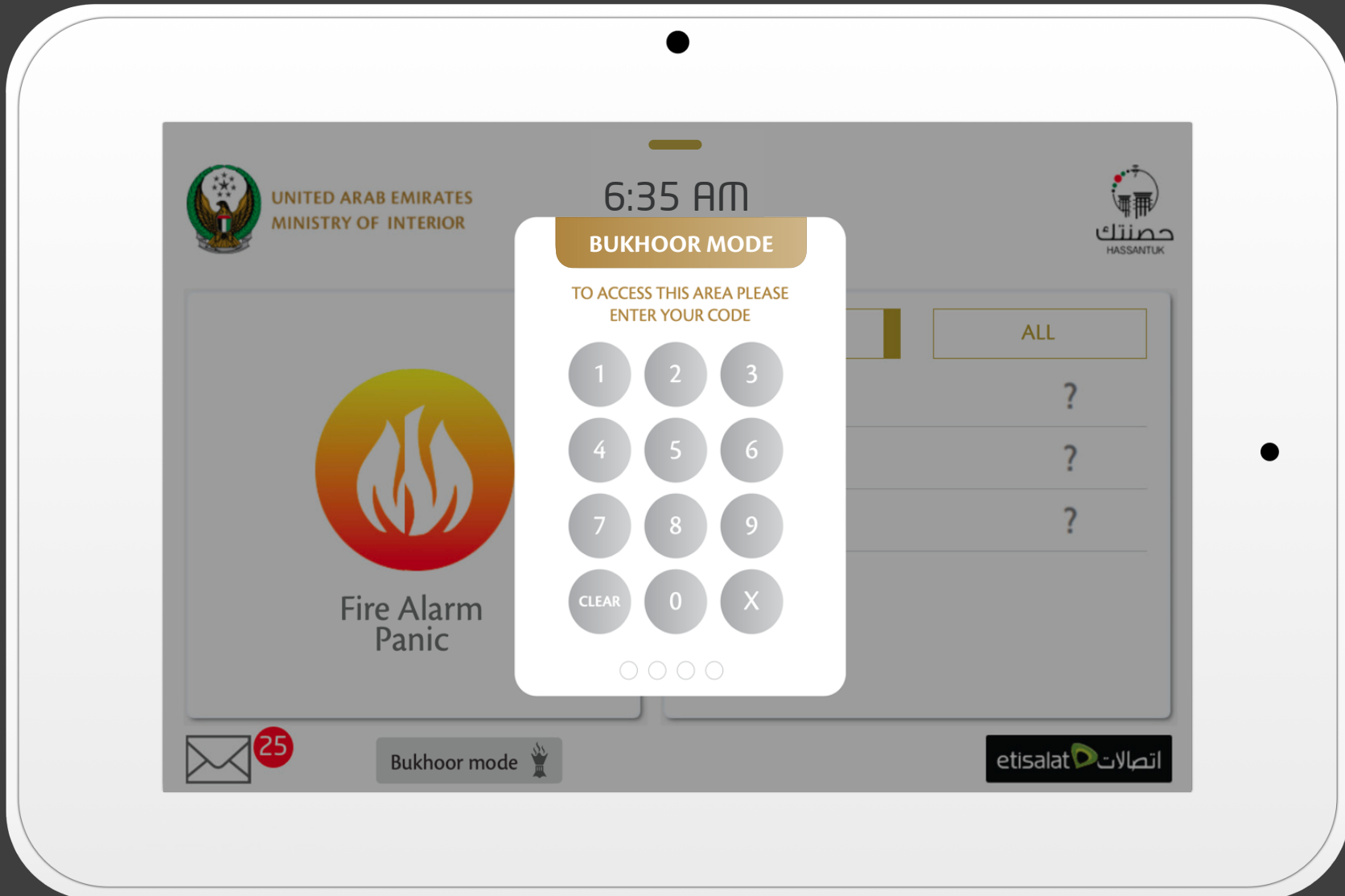
Step 6

Screen alert message appears < For your safety, please note that this feature is not available from 12:00 am to 05:00 am> Press “**OK**” to confirm.



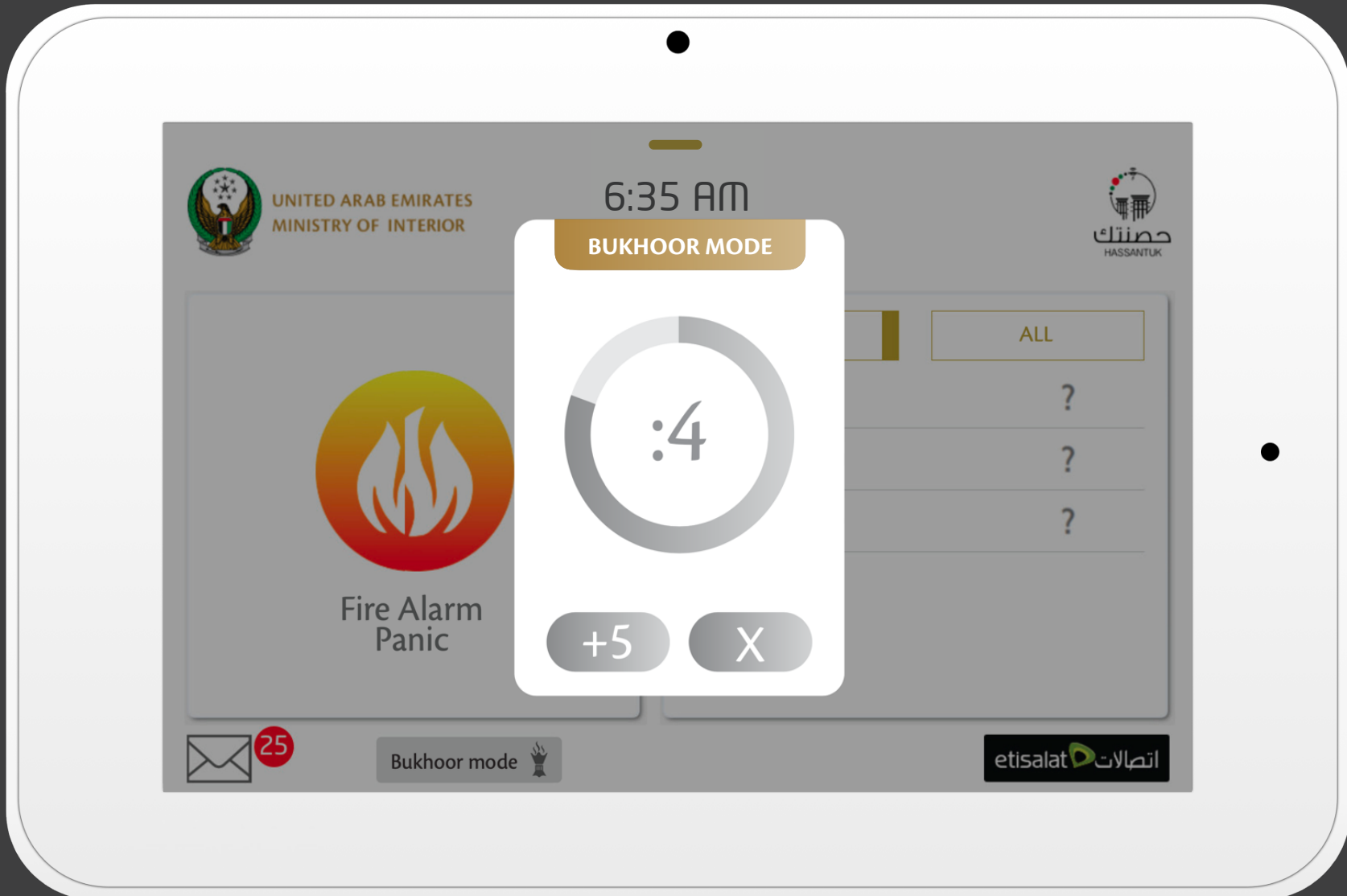
Step 7

Enter password.



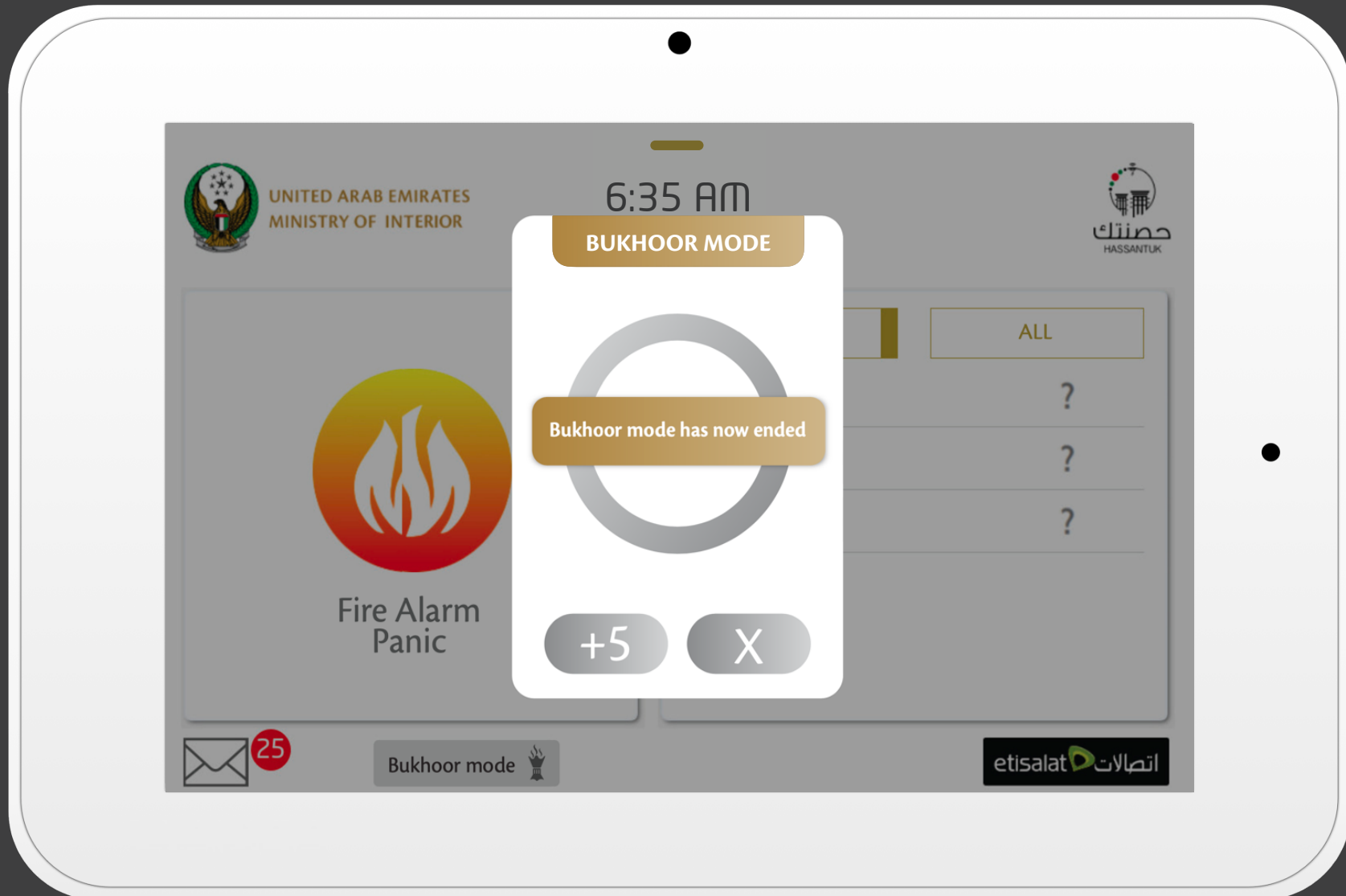
Step 8

Screen shows timer.



Step 9

When the pause period ends, a message appears <Bukhoor mode has now ended>.



Notice

Kindly note the following important points while using the feature:

- Make sure to activate this feature only while using Bukhoor
- In case of excessive Bukhoor smoke while the Bukhoor mode is active, the individual detector within the area will beep to indicate high level of smoke without transmitting a signal to Civil Defense. This will stop immediately once the smoke levels drop below a specific threshold; this is to ensure your safety and compliance to MOI regulations
- Feature unavailability is subject to change as per MOI regulations

Where can I find the Bukhoor mode button?

You can find it on the main page of your ATE panel, under the panic button, which has the Bukhoor logo.

What happens when I activate the Bukhoor mode?

Once the Bukhoor mode is activated, our signal receiving centre will be notified that your home is under Bukhoor mode and smoke detected will not trigger an alarm to Civil Defense.

My system does not have the Bukhoor feature update. What should I do?

Please contact us on 80022220 to verify the issue. In case you have an old system, you will need to upgrade your system, in order to have the feature.

How long can I silence the alarm during the Bukhoor mode?

The system offers the option to silence the system from 5 to 15 minutes max for your protection.

What time is the Bukhoor feature available?

The Bukhoor mode works from 5:00am to 12:00am only, to avoid any risk while the family is sleeping.

For 'Disable the zone' option, what is the difference between 'Disable all zones' or a specific zone.

'Disable all zones' will result in silencing all detectors across the villa, while 'disable a specific zone' will result in only disabling sensors on that specific zone/floor.

I have activated the feature, however the sensor in the room is beeping, why is that?

To ensure your safety from the extensive Bukhoor smoke, the sensor in the Bukhoor burning area might beep to alert you about the extensive smoke. However, it will go silent in a matter of seconds and the alert will not be forwarded to the Civil Defense command centre. This is to ensure your safety and compliance to Mol regulations.

What do I do in case a fire breaks out when the Bukhoor mode is activated?

Note that by activating the feature, you will be bearing the full responsibility to report any fire incident occurring while it's activated. If you are close to the panel, please press X to cancel the Bukhoor mode and press the panic button; if you are away, please call the emergency number 997 immediately.